

# DPD Connector



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## Description

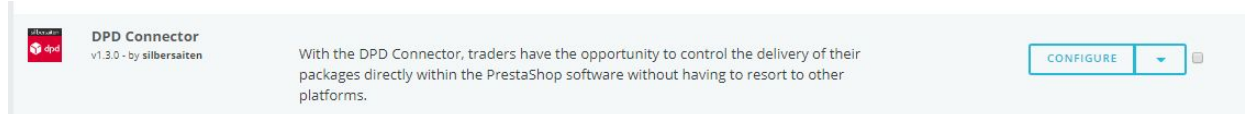
The DPD Connector is an interface between your shop and DPD Cloud. DPD Connector makes it easy to manage and send orders via DPD and allows you to quickly create shipping labels right in your PrestaShop.

## Installation

To install the module, go to Modules and Services > Modules and Services. Click on the button "Add new module" or "Upload a module".

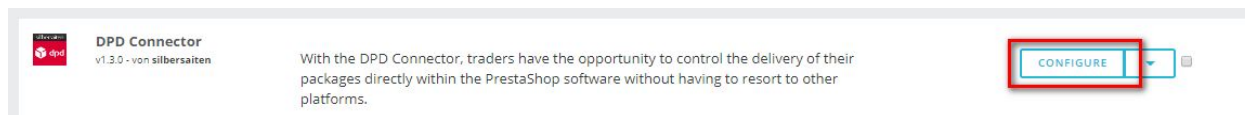


Select the zip.-file of the module and click on "Upload this module". After the module is uploaded and installed, it appears in your modules list.



## Features

Click on Settings to configure the module. You can find the button at the module DPD in your module list.



## General Settings

If you do not have a DPD account, first create a DPD account. Enter the data of your DPD account in the settings.

Alternatively, you can use "sandbox mode" for testing purposes.

## GENERAL SETTINGS

Mode  Sandbox  
 Live  
*Select "Sandbox" for testing*

\* "Live" User ID:

\* "Live" User Token:

You can activate log files in case of errors or similar. to have an overview of the logs. Log files may take up a lot of space after some time.

Enable Log  YES  NO

*Logs of actions in /logs directory. Please notice: logs information can take a lot of disk space after a time.*

Download log file

## Parcel Shop Finder Settings

In the settings for the package shop Finder, you can indicate how many Parcel Shops your customers can choose from. It indicates the parcel shops that are close to the address given by the customer or a selected postal code. A high number of displayed shops can lead to increased loading times.

To use this option, you must have a Google Map API key.

Google Map API-key: For more information about the Google Map API keys and to request an API-key, please click [here](#). Then enter the API key in the appropriate field.

## PARCEL SHOP FINDER SETTINGS

\* Count find shop:

Google Map API key

*Google API key is used for showing map with locations of DPD parcel shops. It's required if you use DPD Shop Delivery service.*

## PDF settings

Set basic PDF document settings (label size and position). These can be changed individually for each order under Orders> Orders, if necessary.

## PDF SETTINGS

Label size

Label position

*Only for A4 size*

## DPD carrier definition

Connect existing shipping services to the module or create new shipping services that you can associate with the module. You must create the shipping services individually as you are used to from your PrestaShop. We want to give our customers the greatest possible freedom in terms of shipping service settings and therefore have not implemented any ready-made shipping services.

### DPD CARRIERS DEFINITION

Carriers
<input type="text" value="ps 1.7.1.0 test"/> <input type="text" value="Classic"/> <input type="button" value="Delete"/>
<input type="text" value="My carrier"/> <input type="text" value="Shop Delivery"/> <input type="button" value="Delete"/>
<input type="button" value="Add carrier"/>

New carrier

If you do not have a carrier. Tracking url: [https://tracking.dpd.de/parcelstatus?locale=en\\_DE&query=@](https://tracking.dpd.de/parcelstatus?locale=en_DE&query=@)

## Following delivery options are available:

- Classic
- Classic Predict
- Pickup Shop
- Express 830
- Express 10
- Express 12
- Express 12 Saturday

## Miscellaneous settings

In the block "miscellaneous settings" you can also make additional settings for the module.

- Reference number in label is: Select whether the order number or order reference is to be specified on the DPD label.
- Default parcel content: Here you can specify what should be specified as package content by default. This setting can be changed separately in individual orders.

- Enable updating order status: You can change the status of orders automatically after the shipping label is created.
- Enable sending mail with return label: You can send an automatic mail with the return label to your customers if they request a return. The automatic mail is only generated if you (or the administrator) has generated the label and thus agrees to the return. In order to agree to the return, the administrator must change the order status in the relevant order (orders / customer service> merchandise return).
- Enable sending phone number of the delivery address: For some of the DPD delivery services, a phone number of the customer is helpful. Condition for the correct functioning of this option is that the phone number is specified in an appropriate format. If this is not the case, you must manually adjust the phone number of the customer in the order.

MISCELLANEOUS SETTINGS

Reference number in label is  Order reference  
 Order ID

Default parcel content:   
Default content of parcel. Max. 35 symbols

Enable updating order status:   
Order status will be changed "Shipped" automatically after creating DPD label

Enable sending mail with Return Label:  YES  NO  
Enable sending mail with PDF of Return Label to customer after creating Return Label by Administrator

Enable sending Phone number of delivery address for Classic Predict service and Shop Delivery service:  YES  NO  
If you enable sending Phone number (mobile phone number or phone number of delivery address) for creating label of Classic Predict service or valid. Phone number format: ^{+49s?|0049s?|49s?|049s?|0(151|0-9){1}s?|152|0-9]{1}s?|16|0|2|3]{1}s?|17|0-9]{1}s?|157|0-9]{1}s?|159|0-9]{1}s Examples: +4915211234567, 004916312345678, 01591111111111. You have to change mobile phone number(or phone number if mobile phone n for these conditions.

- Enable DPD Tracking Push: When this feature is enabled, the tracking can be updated and viewed by the customer.
- Enable updating order status for delivered parcels: If tracking signals that the package has been delivered, the order status can be changed automatically.
- Enable customer confirmation for permission transferring private information to DPD service: If you activate this function, a box will appear in the front office asking your customers for their permission to forward their e-mail address and telephone number to DPD. This field secures you legally. This is a required field. If the customer denies his consent, the order can not be continued with a DPD shipping service, as DPD requires the e-mail address.

**Permission for transferring private data to DPD service**

Yes, i give permission for transferring e-mail address and phone number to DPD service

Enable DPD Tracking push  YES  NO

Push URL: [https://vostok-zapad.de/2010\\_intern/ps\\_1.7.1.0\\_dhli/modules/dpdconnector/track.php](https://vostok-zapad.de/2010_intern/ps_1.7.1.0_dhli/modules/dpdconnector/track.php)

Enable updating order status for delivered parcels

Order status will be changed "Delivered" automatically after getting DPD Tracking Push event.

Enable customer confirmation for permission transferring private information to DPD service  YES  NO

If you are enable it, then shop will ask customer permission for sending e-mail address and phone number sent to DPD service by default.

## Additional settings for merchandise return

- The option "extending management of returns" must be activated in order to give the customer the opportunity to apply for a return in the front office.
- You can specify that return label will be sent to the customer immediately without your permission. This saves you time. Activate the option "sending Return label immediately".
- Also enter the name of the shop to be delivered to your return.

### ADDITIONAL SETTINGS FOR MERCHANDISE RETURN (RMA)



If you enable returns in shop on "Order/Merchandise Returns/Merchandise return (RMA) options/Enable returns", then you will possibility to pass Return Labels automatically.

Enable extending management of returns in shop  YES  NO

Enable sending Return label on return request of customer

Enable sending Return Label immediately  YES  NO

Enable sending Return label on return request of customer immediately without approving by shop administrator

\* Shop Name for DPD Retouren portal

Name of shop which will be passed to DPD Retouren Portal

## Orders

To manage your orders, go to Orders> Orders.

Select the order you want to edit.

You will find the block DPD shipping labels in the order.

DPD DELIVERY LABELS

CREATE DPD SHIPMENT ORDER

Carrier: ps 1.7.1.0 test  
Ship date: 03.09.2018

Service: Classic  
ID Parcel Shop:   
Label size / position: A4 / Upper left

PACKAGE(S)

Maximum 30 packages

Content	Weight	Cash on delivery	Purpose	Type of payment	
<input type="text" value="goods"/>	0 kg	Amount: 0	<input type="text"/>	Cash	<input type="button" value="Add"/>

LAST CREATED LABELS

You have several options for manually adjusting the shipping order.

You can first change the shipping service and label position separately for each order. You can also enter the ID of the parcel shop here if your customer wants a delivery to a parcel shop.

Service: Classic

ID Parcel Shop:

Label size / position: A4 / Upper left

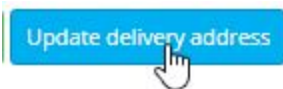
In the block package (s) you can use the "Add" button to create several separate labels for the same order. This function is useful if you want to send an order in several partial deliveries. You can name the contents of the package, indicate the weight and provide additional information if the customer should pay by cash on delivery.

PACKAGE(S)

Maximum 30 packages

Content	Weight	Cash on delivery	Purpose	Type of payment	
<input type="text" value="first package"/>	1 kg	Amount: 0	<input type="text"/>	Cash	<input type="button" value="Add"/>
<input type="text" value="second"/>	2 kg	Amount: 0	<input type="text"/>	Cash	<input type="button" value="Remove"/>
<input type="text" value="third"/>	2 kg	Amount: 0	<input type="text"/>	Cash	<input type="button" value="Remove"/>

You can customize the delivery address for the corresponding order. Click on "Update delivery address".



It opens a block with the delivery address of the customer, which you can customize.



DPD RECEIVER ADDRESS

* Company	<input type="text"/>	* Street name	<input type="text" value="testweg"/>
* Name	<input type="text" value="Max Smith"/>	* House number	<input type="text" value="1"/>
Salutation	<input type="text"/>	Address addition	<input type="text"/>
Permission for transferring e-mail address and phone number has been granted by customer (2018-09-03 14:41:07)			
* E-mail	<input type="text" value="test@test.de"/>	* Zip	<input type="text" value="25879"/>
* Phone	<input type="text" value="+223423423423"/>	* Country ISO code	<input type="text" value="DE"/>
		State	<input type="text"/>
		* City	<input type="text" value="Test"/>

Then click "generate label" when you have made all the changes you want:

[Generate label](#)

The label (s) will now be generated and can be downloaded as a PDF. Click on "PRINT LABEL".

LAST CREATED LABELS

09980525682362	<a href="#">PRINT LABEL</a>	<a href="#">Tracking</a>
09980525682363	<a href="#">PRINT LABEL</a>	<a href="#">Tracking</a>
09980525682364	<a href="#">PRINT LABEL</a>	<a href="#">Tracking</a>

Äußerlich nicht erkennbare Schäden müssen DPD innerhalb von 7 Tagen nach Ablieferung schriftlich gemeldet werden. / Damage not recognizable on the outside has to be reported in writing to DPD within 7 days after delivery.



Empfänger  
**Max Smith**

**testweg 1**

**Tel. +22342342342**  
**DE-25879 Test**

Referenz 1  
**IQFOGDJIM-1**

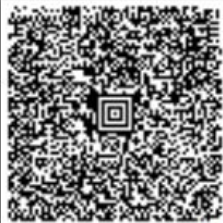
Referenz 2  
**IQFOGDJIM-1**

Lieferung  
**1 / 1**

Gewichte  
**1,00 kg**

Postort 0130  
DPD Deutschland GmbH  
Europapark 1  
D-10000 Berlin  
Tel. +49-30 1806-3732 00

Kontaktperson  
Silbersaiten, Bergparkgalerie/Galerie  
Julia Brügge  
Kadenrotenstr. 25  
D-30559 Hannover, Germany



0998 0525 6823 62W XD Service

Track  **DE-0222**

**0090** **136-DE-25879** **NN02**

2018-09-05 14:45:01 R0198963 Manual1 US PDF

0025 879 0998 0525 6823 62 136 276 I

Äußerlich nicht erkennbare Schäden müssen DPD innerhalb von 7 Tagen nach Ablieferung schriftlich gemeldet werden. / Damage not recognizable on the outside has to be reported in writing to DPD within 7 days after delivery.



Empfänger  
**Max Smith**

**testweg 1**

**Tel. +22342342342**  
**DE-25879 Test**

Referenz 1  
**IQFOGDJIM-2**

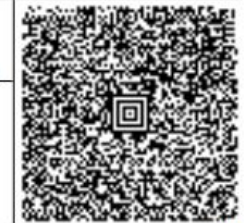
Referenz 2  
**IQFOGDJIM-2**

Lieferung  
**1 / 1**

Gewichte  
**2,00 kg**

Postort 0130  
DPD Deutschland GmbH  
Europapark 1  
D-10000 Berlin  
Tel. +49-30 1806-3732 00

Kontaktperson  
Silbersaiten, Bergparkgalerie/Galerie  
Julia Brügge  
Kadenrotenstr. 25  
D-30559 Hannover, Germany



0998 0525 6823 63U XD Service

Track  **DE-0222**

**0090** **136-DE-25879** **NN02**

2018-09-05 14:45:01 R0198963 Manual1 US PDF

0025 879 0998 0525 6823 63 136 276 5

By clicking on "Tracking" you can also see the tracking of the corresponding delivery:



## Returns

Your customer has the option to request a return in the front office, if you have activated this option.

To do this, your customer selects the product in the details of the order that is to be returned, gives a reason and clicks on "Request return ticket".

<input type="checkbox"/>	Product	Quantity	Returned	Unit price	Total price
<input checked="" type="checkbox"/>	Blouse - Size : S- Color : Black Reference: demo_2	3 <input type="text" value="1"/>	0	€26.99	€80.97
Subtotal					€86.64
Shipping and handling					Free
Total					€86.64

#### MERCHANDISE RETURN

If you wish to return one or more products, please mark the corresponding boxes and provide an explanation for the return. When complete, click the button below.

**REQUEST A RETURN**

If you have activated the immediate release of the returns label, your customer can directly print out the returns label.

#### Merchandise returns

Here is a list of pending merchandise returns

Order	Return	Package status	Date issued	Returns form
<a href="#">IQFOGDJJM</a>	<a href="#">#RE000007</a>	Waiting for package	09/03/2018	<a href="#">Print out</a>
<a href="#">CCPTJGWIV</a>	<a href="#">#RE000006</a>	Waiting for package	09/03/2018	<a href="#">Print out</a>



If you have not activated the immediate release of the returns label, your customer will see the message "Waiting for confirmation" and he can not yet print a returns label.

Here is a list of pending merchandise returns

Order	Return	Package status	Date issued	Returns form
<a href="#">IQFOGDJJM</a>	<a href="#">#RE000007</a>	Waiting for confirmation	09/03/2018	-
<a href="#">CCPTJGWIV</a>	<a href="#">#RE000006</a>	Waiting for package	09/03/2018	<a href="#">Print out</a>
<a href="#">CCPTJGWIV</a>	<a href="#">#RE000005</a>	Waiting for package	09/03/2018	<a href="#">Print out</a>
<a href="#">CCPTJGWIV</a>	<a href="#">#RE000004</a>	Waiting for package	09/03/2018	<a href="#">Print out</a>

To confirm the return, go to Orders> merchandise return (PS 1.6.x) or Customer Service> merchandise return (PS 1.7.x). All orders that have the status "Waiting for confirmation" must be confirmed by you.

MERCHANDISE RETURNS

ID ▲	Order ID ▲	Status ▲	Date issued ▲
<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	From <input type="text"/>  To <input type="text"/> 
2	41	Waiting for package	10/16/2017
3	43	Waiting for package	10/16/2017
4	52	Waiting for package	09/03/2018
5	52	Waiting for package	09/03/2018
6	52	Waiting for package	09/03/2018
7	53	Waiting for confirmation	09/03/2018


Change the status of the order from "Waiting for confirmation" to "Waiting for package" or "Delivery Expected" to unlock the returns label.

RETURN MERCHANDISE AUTHORIZATION (RMA)

Customer: Test Test  
[View details on the customer page](#)

Order: Order #53 from 09/03/2018  
[View details on the order page](#)

Customer explanation: too small

Status:    
*Merchandise return (RMA) status.*

Products	Reference	Product name
	demo_2	Blouse - Size : S- Color : Black

*List of products in return package.*

Returns form: --  
*The link is only available after validation and before the parcel gets delivered.*

## Pickup Shop

If Pickup Shop is selected, a map will appear showing a certain number of available DPD shops near the selected delivery address. The customer also has the option of entering a postal code. After entering the postal code, the customer will see the DPD shops, which are located near the specified postal code.

### Choose a parcel shop for DPD Shop Delivery service

Country\*

Germany

Zip/Postal code\*

25879

Search shop

#### Magische Welten

NORDERSTRASSE 10, 25813 Husum

Details>

Select>

#### Tönning

Herrn...

Details>

